Case study

Public Sector

Johnson Controls is a nationwide provider of integrated fire, security and electrical testing solutions, currently servicing a large number of public sector customers with a unique compliance package, developed specifically with this channel in mind.



Herefordshire Council

Learning the lessons of the past for school's security

Johnson Controls acquired the contract for Herefordshire County Council for the installation and maintenance of intruder alarms via one of their many acquisition programmes.

Johnson Controls takes special care when new customers are acquired mid-way through a contract in this way. In this case, Herefordshire Council was able to continue to deal with the same Account Manager which provided them with reassurance that the quality of service would not decrease in any way. Since then, not only has the existing contract been renewed, but Johnson Controls has also been selected to provide installation and call out services for CCTV in over 200 schools and libraries throughout the county. Although Johnson Controls guaranteed to exceed current service levels, says Brian Permberton, Maintenance Manager at Herefordshire Council, we were slightly concerned that we might fall prey to the types of service levels the fire and security industry are renowned for. However, we could not have been more wrong. Johnson Controls has proved itself time and again.



Natural History Museum

Protecting our heritage

The Natural History Museum in London is one of the UK's premier attractions, drawing more than three million visitors a year. The world famous Waterhouse Building is one of London's iconic architectural landmarks. Protecting both the visiting public and the Museum's valuable historical collections is of paramount importance. With wide experience in supplying reliable and cost effective services to the public sector, Johnson Controls has been appointed to maintain over 1000 fire extinguishers in the Museums in London and Fleet, a warehouse in Mitcham and the admin offices in Wandsworth. Johnson Controls multi-disciplined engineers are supported by the latest technology to provide efficiently scheduled maintenance visits to the highest standards.



Great North Museum

Safeguarding the old and the new

Relaunched in April 2009, the new Great North Museum is now one of Tyne and Wear's most visited landmarks. Transformed from the old Hancock Museum into a world class tourist attraction, the project has taken three years and an investment of £26 million to come to fruition and features a large-scale interactive model of Hadrian's Wall and a life-size T-rex skeleton.

With fire protection a priority, the museum appointed Johnson Controls to install an analogue addressable fire alarm system comprising some 250 devices to cover both the old and new buildings. A voice alarm system operates in conjunction with the fire alarm, to deliver clear messages to the public in the event of a fire activation or emergency. With a large Fire Design team supported by a nationwide network of multi-discplined engineers, Johnson Controls expertise means all projects undertaken, no matter the scope, always meet the highest expectations on quality and price.



For further information or advice, call: 0800 804 6227



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